

PATIO DOORS GUARANTEE CERTIFICATE

PROTECTION AND DURATION

SLIDING DOORS; R 775, ELEMENT, URBANIA AND LOFT

LIMITED GUARANTEE ON WHITE PVC AND ALUMINIUM EXTRUSIONS

As from delivery date, a guarantee of **twenty (20) years** applies to the white PVC and aluminium extrusions used in the manufacturing of the products of our supplier (except if the PVC or the aluminium is nailed or damaged) against peeling, crinkling, distention, cracking and any major and uneven discoloration. This guarantee is subject to the exceptions indicated in the entitled section: cases not covered by this warranty.

LIMITED GUARANTEE ON THE SEALED UNITS

As from delivery date, a guarantee of **ten (10) years** applies to the sealed units and the aluminium grids used in the manufacturing of the products of our supplier, against the formation of film or deposit of dust between both glass sheets caused by the lack of waterproofness of the joint. This guarantee is subject to the exceptions indicated in the section title: case not covered by this guarantee.

LIMITED GUARANTEE ON PAINTED ALUMINIUM AND PVC EXTRUSIONS

As from delivery date, a guarantee applies to the painted aluminium and PVC extrusions by a subcontractor of our supplier (except for the following dark colors: dark green, black and dark brown to which a one (1) year guarantee applies) and used in the manufacturing of the products of our supplier. This guarantee covers the peeling, the cracking and any major and uneven discoloration.

- **Five (5) year** limited guarantee against major discoloration of PVC (Delta 8 AAMA 613-02).
- **Five (5) year** limited guarantee against major fading of aluminum (Delta 5)
- **Ten (10) year** limited guarantee on AAMA 2805 (part number Duranar).
- **Five (5) year** limited guarantee on anodizing.

This guarantee is subject to the exceptions indicated in the section title: case not covered by this guarantee. A **five (5) year** guarantee applies to excessive and non-uniform gloss change.

LIMITED GUARANTEE ON HARDWARE

Five (5) year limited warranty on tandem wheels, mortise mechanism, lift and slide door mechanism, mosquito net frame and mosquito net hardware. **Ten (10) year** warranty on the coastal package: wheels, trowel and stainless-steel double-point mechanism.

LIFT AND SLIDE CP. 155

10 YEARS OF LIMITED GUARANTEE ON THE SEALED UNITS

As from delivery date, a guarantee of **ten (10) years** applies to the sealed units and aluminium grids used in the manufacturing of the products of our supplier, against the formation of film or deposit of dust between both glass sheets caused by the lack of waterproofness of the joint. This guarantee is subject to the exceptions indicated in the section title: case not covered by this guarantee.

1 YEAR OF LIMITED GUARANTEE ON THE ALUMINIUM PAINTED EXTRUSIONS

As from delivery date, a guarantee of **one (1) year** applies to the aluminium extrusions painted by a subcontractor of our supplier and used in the manufacturing of the products of our supplier. This guarantee covers the peeling, the cracking and any major and uneven discoloration. This guarantee is subject to the exceptions indicated in the section title: case not covered by this guarantee.

1 YEAR OF LIMITED GUARANTEE

As from delivery date, a guarantee of **one (1) year** on pieces and labour applies to the manufacturing defects and to the defects of hardware and weather-strips used in the manufacturing of the products of our supplier and against the spontaneous glass breakage which shows itself by a crack in the glazing and not by an impact point. This guarantee is subject to the exceptions indicated in the entitled section: case not covered by this guarantee.

EXCEPTIONS NOT COVERED BY THIS GUARANTEE

1. Any damage caused by abuse, negligence, an accident, vandalism, a natural disaster, careless handling, an inadequate installation (frame not in the set square, inadequate level, twisted, bent inward or outward etc.) or inadequate maintenance.
2. A water infiltration not caused by a defect of the product.
3. An imperfection or damage caused by inadequate control of the heat or the air circulation. Condensation caused by an excess of humidity in the building.
4. An imperfection caused by an inadequate adjustment of the sliding panel (s) or of the screen door.
5. Any installations not in the book of instructions or which do not respect the rules of the recognized art, including the sloping walls, the non vertical positions, back to front or not in the set square.
6. Damage caused by exposure to vapours or to corrosive elements or an imperfection caused by the natural adjustment of the building.
7. The uneven discoloration caused by the exposure to an excessive source of heat. The exposure to a corrosive or harmful agent, such as chemicals or sea salt. For products installed near the sea, the customer must make a request for a hardware anticorrosion treatment.
8. A product not assembled or glazed altogether by our supplier.
9. Any doors repaired, modified by someone other than our supplier or the manufacturer of the doors and windows in question.
10. Spontaneous breakage and scratches on the exterior surface after installation.
11. Any cosmetic problems or surface breakage found prior to installation are not guaranteed if permission to install the door has not been obtained in advance.
12. Condensation caused by excess moisture in the building.

MAXIMUM HUMIDITY LEVEL DEPENDING ON THE OUTSIDE TEMPERATURE	
Outside Temperature (°C)	Relative humidity
-30°C and less	Maximum 15%
-30°C to -24°C	Maximum 20%
-24°C to -18°C	Maximum 25%
-18°C to -12°C	Maximum 30%
-12°C to -6°C	Maximum 35%
-6°C to 0°C	Maximum 40%